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Wiltshire Council

Health & Wellbeing Board

20 May 2021

Subject: Market position statement – whole life commissioning

Cabinet Member: Councillor Simon Jacobs

For Information

Executive Summary

This report summarises the contents of the Market Position Statement for Whole Life Commissioning, published in March 2021.

Proposal(s)

This report is for information only

Terence Herbert

Chief Executive Officer

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Cabinet Member: Councillor Simon Jacobs

Key Decision: For information only

Purpose of Report

This report summarises the contents of the market position statement (MPS) for Whole Life Commissioning, published in March 2021.

Background

Wiltshire's market position statement for whole life commissioning was published in March 2021.

It provides a vision for how children, young people and adults with a range of conditions (including mental health needs, learning disabilities and autism spectrum conditions) should be supported to live a good quality of life. This vision is underpinned by the Council's wider goal of creating strong communities where people can fulfil their potential, be actively involved and included in their communities, make informed decisions, have control over their lives, and be valued and included within society.

Report

The MPS is primarily aimed at current and prospective care providers. It helps providers plan business models to support our vision of social care and specialist accommodation provision. More specifically, it:

- Presents a picture of demand and what support might look like in the future.
- Sets out how local health and social care commissioners will support and intervene in the market to deliver this vision.
- Supports this analysis with data from various sources that informs the market and helps providers with their business planning.
- Covers all current and potential future users of services, whether they receive funding through the local authority or self-fund their care.

The MPS provides an overview of Wiltshire's population, geography, health and social care landscape, labour market, housing and education provision, etc. It provides detailed prevalence data for a range of mental health conditions, learning disabilities and autism spectrum conditions, as well as data around our current supply. It describes our current situation and where we expect to be in

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the next 5-10 years. It also briefly describes the impact of COVID-19 on these customer groups and the care and support services they receive, and the implications this has for future commissioning.

The MPS notes that historically Wiltshire residents have been placed in services outside of Wiltshire because the right support hasn't existed in Wiltshire. Just over 20% of supported living packages and residential placements are outside of Wiltshire and whilst this is gradually reducing (22.43% in February 2020, 21.33% in February 2021), there remain gaps in certain types of provision – particularly support for people with more complex needs and support which enables young people with SEND to prepare for adulthood and remain with their families, friends and social networks.

The MPS notes the impact of COVID-19 on customers and services. Adult social care customers have not been able to attend day services and community activities; some have had to move out of their accommodation provision and move back to live with family. Providers have had to find new, often innovative ways of delivering services, particularly the use of tech-assisted and digital solutions, which some people have found very useful. It is likely that services will be less buildings-based, more community-based, and increasingly digital.

Crucially, the MPS emphasises the need for services to demonstrate a positive impact on people's lives. Services should not simply contain people or keep people safe – they should make a difference to people's lives by supporting them to achieve their goals and outcomes, enabling them to build relationships and become active citizens, promote positive risk-taking and ensuring a person-centred approach to communication. Commissioning and operational officers are hosting interactive webinars with Good Lives Alliance providers during 2021 to promote these core service priorities.

The MPS makes clear that we will commission organisations that work in creative ways to avoid restraint – including physical, chemical and mechanical restraint. This means early intervention, person-centred care, and rapid and effective crisis response. Minimising restrictive practice also means commissioning community-based services such as Shared Lives and supported living as a default, with residential care only for those who need it.

Alongside this focus on quality, we will also focus on value for money. We spend more in Wiltshire on care than many of our neighbouring Counties, particularly for adults with learning disabilities, but these higher fees do not consistently deliver better outcomes. We will commission support at a price which is fair and sustainable for all parties – we will negotiate transparently, led by what people need.

For the first time, the MPS also clearly sets out our commissioning priorities for these customer groups:

- We will commission support which enables people to live in Wiltshire.
- We will focus on early intervention and prevention.
- We will commission support that promotes independence.

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- We will promote Shared Lives.
- We will commission support which follows evidence-based approaches to understand behaviour and support people.
- We will provide better support for autistic people.
- We will support people through transitions.
- We will ensure the information we produce is accessible and useful.
- We will provide support for people in crisis to help them get back on their feet.
- We will commission services that offer good value for money.
- We will work as a system.
- We are guided by the views of residents and customers.

The MPS was co-produced by commissioning and operations staff within Wiltshire Council, and in consultation with the NHS and many of Wiltshire's commissioned providers. It incorporates intelligence gathered from customers, carers and other stakeholders by Wiltshire Centre for Independent Living, Wiltshire Parent Carer Council and other organisations. As this is a living document, which needs to be sufficiently flexible to change as conditions of supply and demand change, we will review and update the MPS every six months.